



August 2022

Dear WM Business Recycling Customer:

WM is proud to provide you with recycling collection service that helps conserve natural resources and protect our planet. My team and I are thankful for your business.

I am writing to you today to ask for your help making sure only the items and materials acceptable for recycling are placed in the container we service. Enclosed please find information from the Delaware Department of Natural Resources and Environmental Control that outlines what can and cannot be recycled.

This information is being provided to you because contamination – anything placed in a recycling container that is not recyclable – is detrimental to effective recycling. Occasionally, loads of recycling material we collect are so contaminated that they cannot be processed and must be sent to the landfill.

Here are a few quick tips:

- Do not bag your recyclables or place plastic bags or sheeting in your container
- Do not recycle any items soiled with food waste
- When in doubt, throw it out.

If you'd like more information about recycling in Delaware, please visit de.gov/recycling. If you'd like more information about recycling with WM, please visit <https://www.wm.com/us/en/recycle-right>.

You also can read more about how WM is working with our team members, customers, and communities to protect the environment by visiting <https://sustainability.wm.com/year-in-review/>.

Sincerely,

A handwritten signature in black ink, consisting of the letters 'LB' in a stylized, cursive font.

Leah Blackwell, Senior District Manager
WM of Delaware